

Quality Management

Quality Management



Jack Naidoo CQP MCQI
Group Quality Manager

Quality Policy Description Statement

"McGee maintains an integrated management system which is compliant with ISO 9001:2015. Our system is easily accessible to all McGee staff and frequent training is provided to ensure that all teams are competent to use the Quality Management System.

Quality is ingrained within McGee's values and behaviours thus making it everyone's responsibility. The approach of careful planning before any work is undertaken is central to how we operate. It is mandatory for all McGee projects to produce an approved Project Quality Plan and ITPs before any work commences. We ensure that our plans meet all technical requirements and that we are applying best practices whilst striving to meet all Project Objectives. This planning behaviour helps us create a continual learning environment for the business where we report any non-conforming products or processes immediately to study causes and prevent recurrence.

We involve the relevant competencies at the right points of activity to provide progressive assurance throughout the project life cycle. Our team of internal auditors- many of which are Lead Auditor trained, perform frequent audits on our Supply Chain and Projects. Audit reports allow us to measure the effectiveness of our management system as well as project specific performance and opportunities for improvement."

Jack's Role:

"I work closely with McGee's management and project delivery teams to ensure they are fully supported on all aspect of quality management.

I ensure that as a business we are competent in implementing our strategy for optimising quality culture, using the tools and processes in place, which allows McGee to deliver the highest level of quality through our projects."

About Jack

With over 14 years' experience in the construction industry, Jack has a passion for quality and continuous improvement. Throughout his career he has developed various workshops that have successfully driven improvement and consistency. These quality workshops are engaging and provide skills and awareness that enables teams to confidently approach any aspect of construction in a manner that achieves both company and client objectives.

Jack's portfolio of works include the construction of basements, frames, deep drainage, regeneration, hard and soft landscaping. He is a certified Lead Auditor, journeying toward Chartership with the CQI.

Qualifications

- B tech, Civil Engineering-Construction Management;
- Engineering, N Dip Civil.

Certifications:

- Lead Auditor ISO 9001:2015(A17955);
- Site Environmental Awareness Training Scheme.

Responsibilities:

- Development & implementation of the company integrated management system (IMS);
- Technical support and supervision of projects across the McGee Group;
- Internal QMS auditing, and regular monitoring of projects;
- Training and guidance to project teams;
- Reporting and presenting project performances.

McGee operate a quality management system that is certified to meeting the requirements of BS EN ISO 9001: 2015 (by a UKAS accredited body), including aspects specific to the provision of specialist demolition and civil engineering services.

Each McGee project will have a Quality Plan which will identify how Quality will be achieved throughout each aspect of the project. These Quality Plans (ITPs) will Identify what Inspection and Testing regimes are required through the use of an Inspection & Test Plan.

The scope of this plan includes those processes that affect the quality of the services provided to the client as well as those necessary to ensure that the works comply with the relevant specifications. Issues related specifically to the environmental and health and safety aspects of the works are dealt with in the environmental and health and safety plans.

Quality requirements are regularly communicated with the project team through ITP briefings, Daily Activity Briefings and Tool Box Talks. We ensure that all teams are competent to deliver activities to the right standards and as a minimum, all testing certification is done by UKAS accredited companies only.

McGee Group's quality objectives set out targets for performance and compliance with technical requirements as well as the management system's requirements.

Each project will have a bespoke Inspection & Test plan for all activities which will identify:

- The relevant specification;
- The acceptance criteria and parameters;
- The inspection or test verification record required;
- The responsible parties who will carry out a verification test or inspection, &;
- Who will receive copies of the verification records.

Inspections and Tests are carried according to the relevant standards and these activities are verified and recorded progressively to provide assurance throughout each stage of construction.

Quality Plans and inspection & Test Plans are equally applicable to our sub-contractors. Regular audits and inspections are carried out throughout the life cycle of the project to ensure compliance and minimum standards are applied at all times. These inspections and audits allow us to measure quality performance and apply improvements where possible.



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Quality Responsibility

The Group Quality Manager is responsible for ensuring that all McGee Quality Procedures are correctly implemented to meet the Project requirements. The Group Quality Manager will also provide support to a project by reviewing and signing Quality Plans and ITPs where necessary.

The Project Manager is responsible for the delivery of quality through a Project Quality Plan on any given project and may delegate roles and responsibilities to competent individuals on site. The Project Manager is also responsible for creating an environment that supports quality.

Quality Engineers/Delegates are responsible for carrying out and maintaining any quality duties or activities delegated by the Project Manager.

Project Quality Requirements:

- All McGee projects must produce a Project Quality Plan before works commence;
- The Quality Plan is project specific based on the scope of works outlined in the contract;
- Concrete work activities will be managed and controlled through a project specific Inspection and Test Plan (ITP);
- The purpose of the ITP is to ensure all Stakeholder requirements are met throughout the construction process by measuring quality at various stages;
- With regards to concrete works- inspections and testing will be performed at various key stages i.e. Pre, During & Post pour to provide adequate assurance and demonstrate compliance with the relevant standards and requirements;
- Site specific roles will be assigned within the ITP to ensure inspections and test are performed by competent staff at key stages during all activities;
- Inspections and records are maintained and stored as per our document management procedure;
- When failures and non-compliance's are identified during inspections and testing, the project team will raise a non-conformance detailing the corrective and preventative actions- with stakeholder consultation when necessary;
- All non-conformances will be closed out as soon as possible, or before the end of each project.

Certificate number: 7233
Issue number: 2020-01
Certificate effective date: 31 January 2020
Certificate expiry date: 17 April 2023
Date of initial certification: 14 October 2009



CERTIFICATE OF REGISTRATION

This is to certify that

McGee Group (Holdings) Ltd
5 Hatfields
Level 9, Alto Tower
London
SE1 9PG

has been audited and found to meet the requirements of standard
ISO 9001:2015 Quality Management System

Scope of certification

Multi-disciplined specialist contractor delivering decontamination, asbestos removal, demolition, civil engineering, construction and recycling services.

Karen Prendergast
Divisional Director - Certification
BM TRADA

Issuing Office: Warringtonfire Testing and Certification Limited t/a BM TRADA Chiltern House, Stocking Lane, High Wycombe, Buckinghamshire, HP14 4HD, UK
Registered Office: 10 Lower Grosvenor Place, London, United Kingdom, SW1W 0EH Reg.No. 11371436

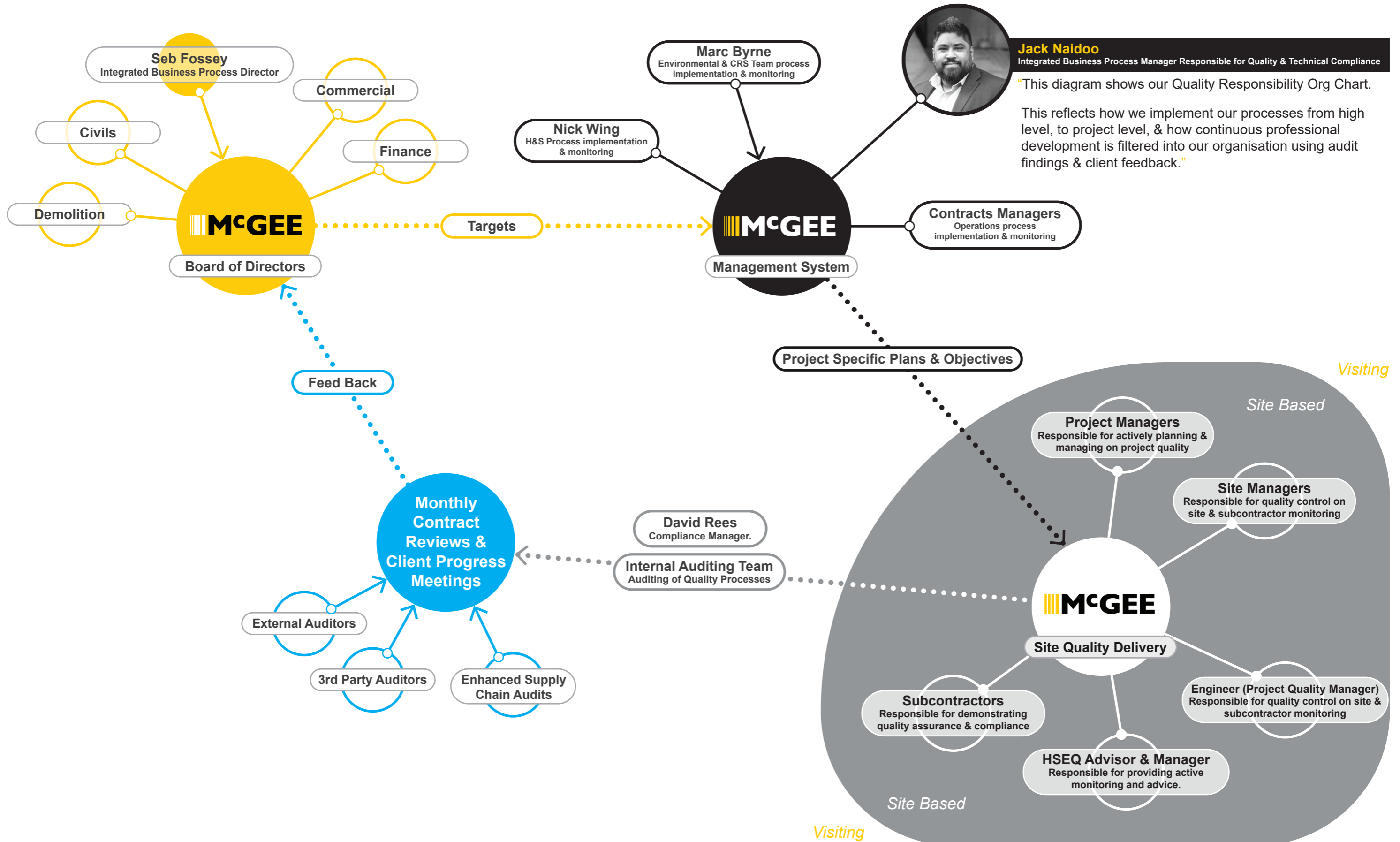
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Multisite clients - The scope of certification shown above includes the participating sites shown in appendix A

Quality Management

Quality Responsibility Organisation Chart



Quality Management

Quality Innovation

McGee ensure that quality management forms the backbone of how our organisation & projects are run. We achieve this in principle by implementing the following actions:

1. We place great emphasis on Quality Plans and ITPs (Inspection & Test Plans) as a business.
2. Project specific ITPs ensure we achieve both McGee and Client requirements.
3. Through careful planning and coordination, we can ensure we translate project requirements to all levels and measure the effectiveness of those plans.
4. Quality responsibility and oversight is throughout the group at various levels, and Quality is everyone's responsibility.
5. Our Quality Manager ensures that our procedures are implemented effectively, and directly supports the project team alongside an internal audit team.
6. McGee delivers unique ITP training to both Project Teams and our Subcontractors.
7. Project teams work closely with Subcontractors and review activity plans before they are undertaken.
8. Our supply chain process creates a solid platform on which we assess and approve who we work with.



The right approach in managing quality on our projects will provide certainty in delivery of the right product and programme. Our approach will allow us to exceed your expectations.

We take pride in every project we undertake and are committed to delivering the highest quality.

Quality means getting construction right first time, so we encourage continual improvement by promoting a culture that values learning, innovation and best practice.

We focus on identifying and understanding quality requirements at each successive stage of our project delivery and our quality management processes ensure that these standards are communicated to all responsible parties and individuals.

"LSE has a very ambitious Estates Strategy but given our constrained location, doesn't seem to have any easy projects. We need top quality contractors to deliver them and McGee has made an impressive start."

- Julian Robinson, Director of Estates - London School of Economics

